



Privacy Statement

This Privacy Statement explains how Eureka Language Services (Eureka) uses and protects the personal information it holds, and how you can control the collection, correction and/or deletion of your personal information. Please read this statement carefully before accessing or using the Eureka's website, www.eurekahk.net (the Site). We assume that visitors to the Site and users of all Eureka services and online platforms have carefully read and understood this policy and agree to its contents. If you do not agree with this Privacy Statement, you should refrain from using the Eureka website and any services and online platforms offered by Eureka. This Privacy Statement is an integral part of the terms and conditions associated with any of the services and online platforms offered by Eureka.

Collection of your Personal Information

Eureka usually collects personal information that is supplied on a voluntary basis by the individual concerned. On some occasions, personal information may be obtained from other sources, such as government bodies or third parties such as employers, referees, service providers and our partnered recruiters, as the law permits. Personal information is collected or retained in an indiscriminate manner.

In order to serve you as a candidate, we collect personal details from you. These details may include, but are not limited to, first and last name, postal and email addresses, social network data, phone number(s), online identifiers, education/qualification information and other sensitive personal information required to provide you with certain services we offer. We may also collect certain technical information about your use of our website and online platforms, including your IP address, the type of browser you use, access times, cookies, pages viewed and the referring link through which you accessed our website or platform.

Use of your Personal Information

Eureka collects and uses your personal information to deliver the services you have requested, identify and communicate with you, respond to your requests and enquiries, improve our service, facilitate international visas, and carry out any other purpose for which the information was collected. Your information will only be disclosed to prospective employers at your expressed direction. To provide you with an efficient service, this information may be shared by consultants working within Eureka and its partnered recruiters.

If you have given your consent, we may also use your personal information that we collect to deliver marketing messages or other commercial communication to you.

Your personal information may be transferred to, processed or stored in affiliated entities or other third-party service providers overseas and from your country or jurisdictions around the world for the purposes described herein.

Your information may also be disclosed to contractors who act as 'data processors' on behalf of Eureka. These third parties may not use that information for any purpose other than assisting us in providing the services you have requested from us. We will only provide third party companies with the personal information they need to deliver the appropriate service, including but not limited to, performing data analysis, candidate assessment, job placement and other administrative procedures.



Your Personal Information may be shared with the following third-parties:

- users of our recruitment services such as schools and international hiring bodies;
- advisers and other service providers who need access to such information to carry out work on our behalf;
- a court, law enforcement agency or other government agency or authority that requests your personal information, as permitted by law.
- Your Personal Information may be shared to third-parties under certain circumstances, including but not limited to the following:
 - if we believe your actions violate our user agreements or policies, leading to a compelling need to protect the rights, property and safety of us or any third party;
 - in connection with, or during negotiations of, any merger, sale of company assets, financing or transfer of all or a portion of our business to another entity; and
 - otherwise with your consent or at your direction.

Security of your Personal Information

Eureka is committed to ensuring that your personal information is secure and maintaining it as complete and accurate as possible and reasonable. We use a variety of security technologies and managerial procedures to help protect your personal information from unauthorised access, use, or disclosure. Our security and technological safety measures include premises security, internal security policies, restricted access to files containing personal information, internal passwords and computer software to prevent unlawful or unauthorised computer access, etc.

While Eureka makes every effort to ensure the privacy and integrity of the information that you provide, we recognise that no data transmission over the Internet can be guaranteed to be 100% secure. The possibility exists that this information could be unlawfully observed by a third party while in transit over the Internet, or while stored on the Site. Eureka accepts no liability should this occur. However, Eureka will promptly notify individuals in the event of any known unauthorised access to or use of that individual's personal information.

Third Party Websites

Eureka has provided links to Internet sites maintained by third parties. Third-party services and products advertised on this website are the responsibility of the third party, and their inclusion on this website does not imply endorsement by Eureka. Eureka will not be liable for any damages or loss arising in any way in connection with or incidental to any information or third-party service provided.

Cookies

We use cookies to give you the best possible experience on our website. By continuing to browse this site, you give consent for cookies to be used.

How to Contact Us

You have the right to request access to, correction of, or deletion of your personal data held by Eureka. Such requests should be made in writing to 12/F, Champion Building 287-291 Des Voeux Road, Central, Sheung Wan. If you receive commercial emails from us, you may opt-out or unsubscribe at any time by following the



instructions contained within the email or by sending an email to privacy@eurekahk.net. It may take up to 10 business days for us to process your request.

Changes to this Privacy Statement

Our Privacy Statement may change from time to time. Any changes to the statement will be posted on this page. Eureka may modify this statement at any time, and such modifications shall be effective immediately upon publishing of the modified statement. Should any modifications take place, visitors to the Site and/or users of our services will not be given further notice, and are therefore advised to check this Privacy Statement regularly for the latest updates.